Cancellation Policy

Souk Al Bahar | Downtown Dubai | UAE

Standard Reservations

Guests are kindly requested to notify Kanpai Restaurant & Lounge as early as possible if they wish to cancel or modify a reservation, ideally at least 24 hours before the booking time.

Prepaid Bookings and Special Packages

Where advance payment or a deposit is required, any cancellation, rescheduling, refund or no-show conditions will be communicated and agreed upon at the time of booking.

Group and Private Events

Group reservations, corporate functions and private events may have separate cancellation and payment terms, as stated in the written booking confirmation or event agreement.

Contact

Please contact the restaurant directly for assistance with a change or cancellation. Any applicable refund will be handled in accordance with the confirmed booking terms and applicable law.